

CASE STUDY

Clarion

CLARION SOLICITORS
INDUSTRY: LAW
LOCATION: LEEDS
EMPLOYEES: 70

Clarion are a UK based law firm with over 120 staff, built up of experienced national and international lawyers, from the headquarters in Leeds the firm is expanding and is on track to become one of the UK leading law firms. Their working practices and values form part of they're success.

SOPHISTICATED EMAIL ARCHIVE SYSTEM GIVES SOLICITORS COMPLETE PROTECTION REASSURANCE

The Challenge

As a fast moving and expanding law firm, Clarion's IT systems were being seriously challenged. The premises they were in were creaking at the seams, which were leading to outages to power and affecting system availability. With Clarion being an expanding legal firm, storage of partner's mailboxes was becoming an ever-growing email storage requirement was building. The need to retain client communication for at least 7 years meant that partners were scared to lose any data.

Clarion required a solution that enabled them to have email always on demand; in addition they were looking to reduce the storage headache that the expanding practice was putting upon the IT infrastructure.

Clarion approached Claritas for a rational solution prior to there re-location to new Leeds premises in early 2012. A review of its IT systems revealed that a solution was required to ensure all emails were properly archived and searchable, which would reduce stress on its existing email systems, whilst ensuring uptime for their busy lawyer base.

The Claritas Solution

After careful consideration Claritas recommended installing a service by one of its IT partners, Mimecast, who specialise in safe and compliant email storage, to give Clarion 100% availability for all emails, reduction in storage space and a state of the art archiving facility. Furthermore it was implemented seamlessly, safely and to the satisfaction of all concerned including the lawyers.

Benefits and Results

The benefits to clarion were immediately visible, email systems were constantly available, and Claritas consultants worked with the IT team at Clarion to smoothly implement the Mimecast solution. The Clarion team set about a training program for the users to ensure that they fully understood the implementation and the benefits it would yield.

Why Claritas

"Claritas immediately understood our dilemma of thousands of "live" emails, our legal requirement of an accessible archive and the need for a no disruption installation. Their team's in depth analysis, intelligent solution and hugely successful implementation pleased everyone, and provided the Clarion IT team with complete reassurance that such a critical business resource was well protected."

Nigel Stott, IT Director, Clarion

"Clarion is a fine example of where our expertise comes in. The team at Clarion are truly committed to delivering the highest service to its clients, this is something that Claritas is passionate about, and we are delighted to be working with such an exciting expanding law firm"

Kevin Edwards, Sales Director, Claritas Solutions

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Providing transparent and truly independent IT services and solutions is at the heart of Claritas. Clear communication coupled with our desire to listen and understand client issues enables Claritas to deliver against business strategies. Through innovation, tailored solutions are created and delivered with passion in the areas of Security, Connectivity, Hosting and Application Development. All of our solutions are designed to enable clients to gain competitive advantage, reduce cost and mitigate risk.

So when you Think I.T. Think Clearly, Think Claritas.