

PORT OF BLYTH

Industry: Port
Location: Blyth

Port of Blyth is a modern trust port on the east coast of the UK handling up to 2 million tonnes of cargo. A first class port handling service is provided with particular expertise in the energy, project cargo, container, dry bulk and break bulk sectors. High quality warehousing is also provided for shipping and non-shipping related use.

CLARITAS SUPPORT BUSINESS EXPANSION PLANS WITH I.T. UPGRADE

THE CHALLENGE

- Due to business growth and re-organisation, Claritas were tasked with assisting integration of a subsidiary business into the Port's I.T. infrastructure
- Using Claritas in-house expertise, Claritas were able to help Port of Blyth develop a plan for a seamless integration over a weekend.

THE CLARITAS SOLUTION

Claritas integrated the Port's subsidiary business into the existing virtualised server Active Directory, migrated the Microsoft Exchange environment, and made other necessary changes to ensure a smooth transition of services.

Claritas provided specific project based consultancy and support in addition to the continual technical support provided to Port of Blyth.

BENEFITS AND RESULTS

- Claritas & the Port of Blyth I.T. Manager worked together to ensure a smooth and efficient integration of the subsidiary business into the Port's I.T. infrastructure
- The Port of Blyth I.T. Manager benefits from a support service provided by Claritas focussed primarily on Internet Security and hosted email services
- Claritas offers general advice and consultancy on a number of other I.T. issues, assisting the I.T. manager with resolving issues internally
- Support is only a phone call away, 24 hours a day
- Assistance with system and software upgrades
- The overall benefits to Port of Blyth of working with Claritas are: cost and time saving, business continuity and ongoing I.T. support.

WHY CLARITAS?

“ Claritas have provided a reliable and valued add-on support service and assisted in a number of system upgrades over many years. As the business develops I look forward to continuing this relationship.

Simon Office, I.T. Manager, Port of Blyth